

Dear Patient:

You are receiving this letter because our records indicate you are a recipient of a Rejuvenate or ABG II modular-neck hip stem. As you know, Stryker Orthopaedics, the manufacturer, initiated a voluntary recall of these products in June 2012.

As a patient that has been evaluated /or treated as part of this recall, I wanted to share with you some important information. Stryker is committed to working with you to reimburse medical costs relating to this voluntary recall.

To proactively manage the claims process relating to this voluntary recall Stryker has partnered with a leading third-party administrator to work directly with you to manage reimbursement of medical costs and address out-of-pocket costs relating to this recall.

If you have previously submitted a claim with Stryker, your information has been transferred to the third-party administrator and a representative will be contacting you directly.

If you need to submit a new claim, please contact the Stryker Patient Care Line at 1-888-317-0200 to initiate the new claim. Additional information on this voluntary recall and claims process can be found at www.aboutStryker.com/ModularNeckStems.

Should you have any questions regarding your treatment, please contact my office so that I may address your concerns.

Sincerely,